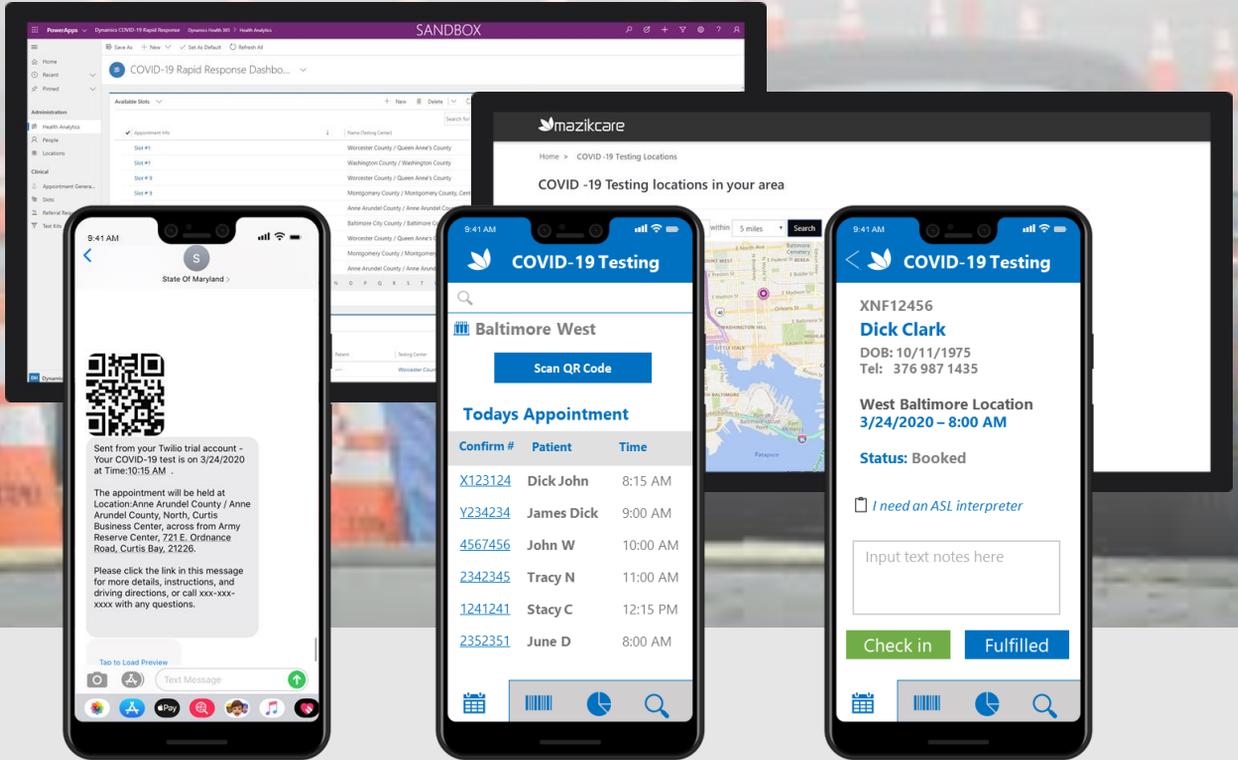# MazikCare COVID-19 Test Scheduler

FEATURES

Highly configurable and ready to **deploy in 2–3 days** with minimal training and no overhead. Pre-built **integration with EMR** solutions

End-to-end intelligent scheduling solution coordinates appointment availability with availability of testing sites, **testing kits**, and resources. Includes built-in **appointment reminders** and wait-time notifications

Integrated text messaging and a simple **patient portal** provide **one-click scheduling** with location and time-slot options and a place to communicate personal needs

Phone app supports testing site processes, **patient tracking**, check-in, and **test administration**

PROCESS

1. A provider orders a COVID-19 test for their patient

2. The patient receives a **text message link** to book their test appointment

3. Through the link, the patient confirms their information and **selects a facility and time slot**

4. Next, they receive a confirmation message and a unique QR code to use for swift check-in

5. At the site, a facilitator **scans the QR code** and begins the testing process

Solution Stack

MazikCare **Dynamics 365 Customer Service** **Microsoft PowerApps** **Microsoft Healthcare Bot** **Microsoft PowerBI**